

COMPANY SOCIAL MEDIA POLICIES WHY SHOULD ANY COMPANY GO FOR THEM

Article from Revalsys Technologies

This article explains about the company social media policies - why should any company go for them



With people getting more used to social media platforms, some even use these platforms at office not only for official work but also for personal use.

Company social media policies have been gaining momentum these days as the number of people liking, commenting, sharing, tweeting every aspect of their life is growing tremendously. It has become a matter of great concern for the employers to manage their employees regarding the use of social media.

Purpose of a Social Media Policy

No matter you are a small company or a large one, company social media policy is of great importance. But while making one for your company, you should know well the purpose behind it. Making a social media policy for your company doesn't at all mean that you're completely blocking the online presence of your employees. When you do this, it will convert your employees to robots who will just work. Make sure that the policy you make will help them to get education on proper use of your company's social media accounts and use their personal accounts in such a way that their work doesn't get affected.

Benefits of Company Social Media Policy

Using social media at workplace is not a bad thing but employee should know how to use these platforms without affecting their work and productivity. Creating a social media policy for your company can make a difference regarding the use of social media during work hours and how to use your company's social media accounts. Here are a few benefits which can be achieved by implementing social media policy in an organisation.

• Helps in educating employees

It helps in educating your employee regarding its use without hampering their work. By defining properly what kind of information can and cannot be shared online in the policy, employees will have a proper knowledge what information are considered confidential. And before sharing anything online, they will make sure whether it will be good or not.



Raise awareness of your brand:

Such policy helps in providing clear guidelines how to post and comment on blog and other social media platforms, so that it helps in boosting brand awareness and drive more traffic to your company's website.

• Let them know the consequences of the employees' action online:

Having a company social media policy is the best way to know the consequences of their actions online that hampers the reputation of the company. They will restrict themselves from involving in online activities that may have bad effects on the company.

Designates a spokesperson:

As per the company policy on social media, management should designate a spokesperson who will be responsible for answering the different types of questions on social media about the company. Doing such will help in making sure that the right message get delivered to the public.

• Let's the employees know the proper way of online engagement:

Social media policy is a great way to make the employees who are responsible for handling the company accounts know the proper way of online engagement. As anything can go viral, one should be very polite while responding to comments or involving in any type of online discussion.

• Make employees know about the illegal things:

With the help of social media policy, employees will get to know about the illegal things and not to engage in any kind of illegal activities.

• Reflect your company's culture:

Having a company social media policy is a wonderful way to reaffirm how you want them to act without affecting the company's name. In fact, it reflects the culture of the company.



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